

# WEBINAR

## Q&A Standards in Covid-19 Response

**When:** 9 April 2020

**What time:** 11AM - Pakistan Time

**Where:** Online meeting link will be shared with the registered participants via email

**How long:** 90 minutes

**Who is it for:** Humanitarian practitioners working in or with hard-to-reach areas, NGOs and INGOs involved in COVID19 response in Pakistan or interested to learn about use of Q&A approaches for responding to emergencies, ACT and ADRNN members



**Event description:** We are all affected by the global Covid-19 pandemic, in different ways. The need is to shift the approach and become part of the response to it. This requires more commitment towards Accountability to Affected People.

Community World Service Asia is a humanitarian and development organization, registered in Pakistan, head-quartered in Karachi and implementing initiatives throughout Asia. CWSA as member of Core Humanitarian Standard (CHS) Alliance and Sphere regional partner.

Sphere and the CHS Alliance recently released guidelines on how the Sphere Handbook and the CHS can help guide humanitarian practitioners in responding to the COVID-19 outbreak.

The webinar will help to explore how Q&A tools can guide the humanitarian sector in its response and help develop key messages to raise awareness for the most vulnerable populations.

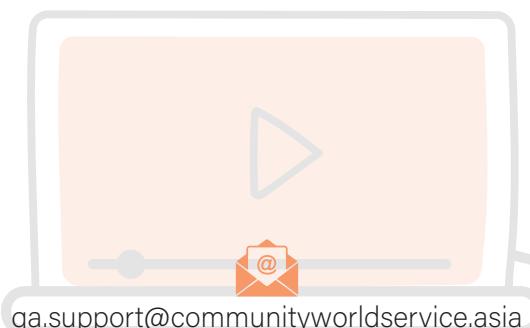
This webinar will also highlight key CHS commitments that are relevant to a crisis response of this nature. It will also introduce and explain the Sphere and Coronavirus guidelines, outlining the fundamental principles and the relevant standards from the Sphere Handbook's WASH & Health sections that are crucial to a successful and holistic intervention.



**Presenter:** Ms. Uma Narayanan

Ms. Uma Narayanan, specializes in human resources, organisational development and accountability for medium to large-scale organizations in the humanitarian sector. Ms. Narayanan has a background in International Organizational and Systems Development and worked as an Organization Development and Human Resources practitioner mostly in Southeast Asia and South Asia, for more than a decade. In her OD capacity, she has carried out numerous assignments on program reviews, evaluations and organizational assessments.

Ms. Narayanan is committed to quality and accountability and is a Sphere and Core Humanitarian Standard (CHS) trainer and advisor. She also assists organisations in conducting HR related and Sexual Exploitation and Abuse (SEA) related investigations. As an accredited associate executive coach, she has added coaching of middle and senior management as part of her portfolio.



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